

PUBLIC SERVICE AGREEMENT 2010-2014 (CROKE PARK AGREEMENT)
PART B - SAVINGS VERIFICATION
For submission by 3 May 2011

1. Better human resource management: <i>Actions to include under this heading include reductions in numbers, redeployment, reconfiguration of service delivery, revisions in attendance arrangements, better attendance and absence management etc.</i>			
Terms of Agreement 2010-2014 <i>(refer to all relevant paragraphs)</i>	Action Implemented	Specific Target Date	Description of the Benefits Achieved: <i>this should include, where possible, a qualitative description including (i) Reduction in numbers (WTE) employed on activity (ii) Paybill savings (iii) Non-Pay Savings and/or (iv) Actual Costs Avoided</i>
1.3	<i>Total Reduction in Employee Numbers*</i>	<i>Achieved to end Q1 2011</i>	<i>Numbers as at Q1 2010....28</i> <i>Numbers as at Q1 2011....27</i> Paybill savings of 4844 Euro over 12 month period

*This should be included in all returns. Numbers redeployed should also be recorded. See Guidance notes.

2. Better Business processes *Actions under this heading would include efficiency measures and improvements to the processes by which your Department/Body deliver its services to the public, including changes to the technology used, better data management, including around identity, and so on.*

Terms of Agreement 2010-2014 <i>(refer to all relevant paragraphs)</i>	Action Implemented	Specific Target Date	Description of the Benefits Achieved: <i>this should include, where possible, a qualitative description including (i) Reduction in numbers (WTE) employed on activity (ii) Paybill savings (iii) Non-Pay Savings and/or (iv) Actual Costs Avoided</i>

*This should be included in all returns. Numbers redeployed should also be recorded. See Guidance notes.

3. Delivering for the Citizen: *Actions under this heading would include efficiency measures and improvements to the processes by which your Department/Body delivers its services to the public, including changes to the technology used, better data management, including around identity, and so on.*

Terms of Agreement 2010-2014 <i>(refer to all relevant paragraphs)</i>	Action Implemented	Specific Target Date	Description of the Benefits Achieved: <i>this should include, where possible, a qualitative description including (i) Reduction in numbers (WTE) employed on activity (ii) Paybill savings (iii) Non-Pay Savings and/or (iv) Actual Costs Avoided</i>
1.11	Irish Institute of Sport – Irish Sports Council The Irish Sports Council will provide support services to the Irish Institute of Sport (IIS) in the areas of procurement, information technology, human resources, communications, finance and general administration, rather than the IIS setting up its own services.	Achieved to end Q1 2011	Paybill savings of 183,096 Euro over 12 month period

*This should be included in all returns. Numbers redeployed should also be recorded. See Guidance notes.