

PUBLIC SERVICE AGREEMENT 2010-2014 (CROKE PARK AGREEMENT)
PART A - PROGRESS ON DEPARTMENTAL /AGENCY ACTION PLAN
For submission by 3 May 2011

1. Better human resource management: <i>Actions to include under this heading include reductions in numbers, redeployment, reconfiguration of service delivery, revisions in attendance arrangements, better attendance and absence management etc.</i>			
Terms of Agreement 2010-2014 <i>(refer to all relevant paragraphs)</i>	Target Date as per Current Action Plan	Action*	Comment**
1.5, 4.3, 4.4	Ongoing to 2014	<u>Employment Control Framework – Agencies</u> Implementation of the Employment Control Framework, as agreed with the Department, to reduce public service numbers while maintaining services to the greatest possible extent.	The ISC has not progressed on this action to date as it has only just received required information from its parent Department on the operation of the redeployment panel. In addition at this time the ISC is not sure of its required staffing levels under the ECF due to the recent amalgamations between the Departments of Sport and Transport. Such clarity would be required before the ISC can make progress on this action..

PLEASE NOTE: ALL ACTIONS STATED IN CURRENT ACTION PLAN SHOULD BE INCLUDED

* Please refer to Guidance note when colour-coding Actions

** Please elaborate on status of Action if necessary

2. Better Business processes: *Actions under this heading would include efficiency measures and improvements to the processes by which your Department/Body delivers its services to the public, including changes to the technology used, better data management, including around identity, and so on.*

Terms of Agreement 2010-2014 <i>(refer to all relevant paragraphs)</i>	Target Date as per Current Action Plan	Action*	Comment**

PLEASE NOTE: ALL ACTIONS STATED IN CURRENT ACTION PLAN SHOULD BE INCLUDED

* Please refer to Guidance note when colour-coding Actions

** Please elaborate on status of Action if necessary

3. Delivering for the Citizen: *Actions under this heading would include efficiency measures and improvements to the processes by which your Department/Body its services to the public, including changes to the technology used, better data management, including around identity, and so on.*

Terms of Agreement 2010-2014 (refer to all relevant paragraphs)	Target Date as per Current Action Plan	Action*	Comment**
1.11	To end 2014	<p>Irish Institute of Sport – Irish Sports Council</p> <p>The Irish Sports Council will provide support services to the Irish Institute of Sport (IIS) in the areas of procurement, information technology, human resources, communications, finance and general administration, rather than the IIS setting up its own services.</p>	On track, progress is being made as envisioned.

PLEASE NOTE: ALL ACTIONS STATED IN CURRENT ACTION PLAN SHOULD BE INCLUDED

* Please refer to Guidance note when colour-coding Actions

** Please elaborate on status of Action if necessary